ilink

TeamCall Meet Gateway

for HCL Sametime Premium

—— TMG ——

Product Factsheet

# ilink TeamCall Meet Gateway for HCL Sametime Premium – TMG
Extend your Meet conferences with flexible phone dial-ins

ilink TeamCall Meet Gateway for HCL Sametime Premium (TMG) enables your team and your partners and customers to join Sametime Meet conferences by telephone - quickly and easily. TMG is a software service which connects your Sametime Meet server to the local public telephone network (PSTN). With the ilink gateway, you provide Sametime Meet dial-ins for telephone participants to join your Sametime Meet conferences. TMG is a server software which runs on Linux, on-premises or in a private cloud, and engages a customer SIP trunk to route phone calls to Meet conference rooms.

Features & Benefits
Add the service phone number to your calendar/meeting invitation so participants can join the web conference by phone as well (audio only). TeamCall Meet Gateway voice prompts phone attendees for Meet room ID[1] and then automatically routes callers to the corresponding Meet conference room. With our comfort feature *DCD – Direct Conference Room Dial-In* – phone users directly call the meeting room with no need to type in the Meet room ID. Phone attendees are identified and displayed in Meet conference room by a guest icon and their corresponding phone number. They join the Meet conference through their telephone audio channel, which is fed through the SIP trunk.
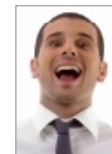
Telephone dial-ins for Sametime Meet conferences are valuable

★ for companies who want to provide an audioconference dial-in number with a calendar Meet invite
★ for companies and mobile users who only have access to reduced internet bandwidth, e.g.
  ‣ in home offices
  ‣ in rural areas
  ‣ for mobile contracts with a low or exceeded data volume
★ for companies who prefer straight and simple Meet access for participants
  ‣ phone users do not need to manage several devices (computer/camera/headsets) in a meeting
  ‣ audio only users are better focused on content and team communication in a meeting
★ for companies who prefer to limit some Sametime Meet conferences to audio only
  ‣ better balance of cost, bandwidth and flexibility compared to other cloud-based solutions

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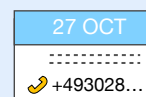
Licensing
ilink TeamCall Meet Gateway is available either with one-time *perpetual* licenses or with flexible *term* licenses for customer's Sametime named users.

Deployment – Administration – Maintenance
TeamCall Meet Gateway uses the mature and reliable software core technology of the other popular ilink Sametime integration solutions. In addition, our adept Professional Services team efficiently supports HCL partners and customers to implement the solution in a customer's datacenter infrastructure, on-premises or in the cloud. After initial installation, the TMG service runs free of administration in the background. TMG only uses transient data for call routing, i.e. no backup is required. ilink offers standard software maintenance contracts (5x8) - please contact us for an individual offering (see next page).

Technical prerequisites for TMG
- HCL Sametime Premium, version 11.5 with Meet server
- SIP trunk with service phone number (PSTN connection)
- small host system/VMware with Linux (Red Hat/CentOS) to run TMG service, on-premises/in cloud

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[1] TMG version 1 supports *numerical* Meet room IDs, e.g. 1234567890. TMG support for Meet room *names* is planned.

About ilink

Since 1990 ilink has been developing software solutions and offering products and services for Unified Communications (UC) to our partners and customers.

In addition to our standard UC products for telephony and audio integration, ilink clients especially rely on our software for enterprises and contact centers. With close focus on customer requirements, our individual solutions intelligently link state-of-the-art UC systems in the datacenter and in the cloud.

With 30 years of excellence in the implementation of ambitious projects, ilink delivers outstanding know-how through its strong Professional Services team.

ilink Kommunikationssysteme GmbH is an independent and internationally operating company based in Berlin, Germany, and an engaged HCL Technologies business partner. You are welcome to contact our smart Professional Services team for further information about our solution *TeamCall Meet Gateway for HCL Sametime Premium.*

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