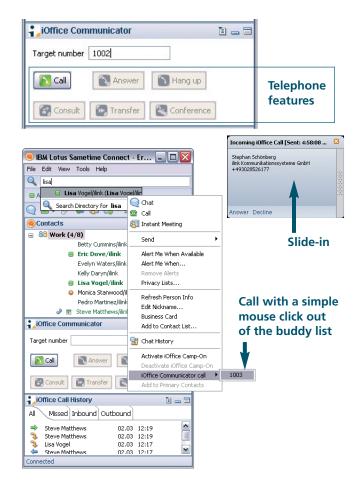# iOffice Communicator for IBM Lotus Sametime

Enhance **Lotus**® Sametime® Instant Messaging With Telephony Integration

● **Call**
your contacts from the contact list
with a simple mouse click

● **Call history**
review from call history and call back
with just a double click on an entry

● **Telephone features**
redial, call transfer, conferences can
be arranged with a single mouse click

● **Slide-in**
user will be able to see caller's name and
calls can be answered with one mouse click

● **Busy lamp field**
see telephone status of the colleagues

● **Lotus Notes Live Text support**
Phone numbers are recognized automatically

● **Telephone conferencing supplement**
Integrates with TeamCall Audio Conferencing
to access audio conferences directly from
the Sametime client

● **Connecting PBX systems**
ilink CTI server middleware establishes
the connection between PBX and
iOffice Communicator

Telephone features

Slide-in

Call with a simple mouse click out of the buddy list

IBM Business Partner

i·link
computer meets telephone

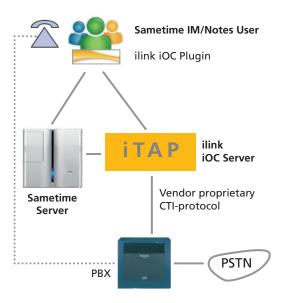# iOffice Communicator for IBM Lotus® Sametime®

Technical Requirements

PBXs supported by ilink TeamCall CTI middleware:
Please see www.ilink.de
Sametime Connect clients connect to CTI server via TCP/IP

Most phone systems of major vendors require CTI licenses and hardware

Sametime releases 8.02, 8.5, or 8.5.1 with necessary server, Sametime Standard client licenses

CTI-server or VMware to host iOffice Communicator server applications:

- 1 dual core CPU 2 GHz or higher, 2 GB RAM, 25 GB harddisk space, FE-/GBE network interface

- OS: 32 bit Linux (SLES10/11, Red Hat Enterprise), Windows 2003/2008 Server

- LAN connection with routing to PBX and Sametime server

- Host example: IBM xSeries 3250. Sizing: up to 500 concurrent users and 3 PBX connections

Sametime IM/Notes User

ilink iOC Plugin

i T A P ilink iOC Server

Sametime Server

Vendor proprietary CTI-protocol

PBX

PSTN

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